

OUTDOOR POOL FAQ's

What day will the Outdoor Pool open?

The Outdoor Pool will open on Monday, July 13 for lap swim and recreational swim.

When will the Outdoor Pool be open?

Monday - Thursday: 7:30 AM-6:30 PM

Friday: 7:30 AM-5:30 PM

Saturday & Sunday: 8:30 AM-5:30 PM

How do I make a reservation for the pool?

Members will reserve a spot via our online registration system. Reservations slots will be available a week in advance. Reservations will close at midnight for lap swimming, and 9 AM for recreation. You will receive a confirmation email once your reservation has been accepted. Members may reserve one time slot per day.

What if I need to cancel a reservation?

We understand that illness and other last minute emergencies come up and you may need to cancel. Please notify Mikaela Bagley at mbagley@sabesjcc.org as soon as possible if you need to cancel your reservation slot. Habitual cancellations may result in a temporary suspension on your ability to make a reservation.

How do I enter the Outdoor Pool?

There will be no entry to the pool through the building. Members should park at the east entrance of the building and walk past the sport court to the outdoor pool gate. You will be greeted and checked in by a JCC aquatic staff member.

Will there be a screening process when I come to the JCC?

Members and Staff will be asked to perform a Self-Health Screening prior to entering pool each time they visit.

- How are you feeling today?
- Do you have a temperature?
- Do you have a cough, shortness of breath, new loss of taste or smell, sore throat?
- Have you been outside of the US in the past 2 weeks?
- Have you been in contact with anyone that has tested positive for COVID-19?

Will the locker rooms be open?

Initially the locker rooms will be closed. The Outdoor Pool Bathrooms with changing areas will be open.

Do I need to bring a towel?

Yes, we will not be providing any towel service at this time. We will reevaluate this once we have been open and are able to resume that service.

What else do I need to bring?

Please arrive with all items you would need to swim, such as goggles, noodles, US Coast Guard approved life jackets, kick board and pull buoys. At this time, we will not supply these items.

Will there be concession services available?

The concession stand is closed and the drinking fountains have been turned off. Please bring a water bottle so that you can stay hydrated and healthy.

Can I bring a guest to the Outdoor Pool?

We are prioritizing use of the pool for our members at this time, therefore no guests will be admitted.

What will happen if there is inclement weather?

The pool will close if there is signs of lightening or thunder, and any severe weather. You will be notified of any pool closure via the email listed on your reservation.

When will the Indoor Pool open?

We will continue to monitor the success of phases 1 & 2, and will determine opening the Indoor Pool during phase 3.

What happens if there is a confirmed case of COVID-19 at the JCC?

If there is a confirmed case of COVID-19 at the JCC, leadership staff will follow the guidance from the CDC and Minnesota Department of Health that includes protocols for closing, investigating, cleaning and reopening.

What type of training will the staff receive?

Prior to the first day, all staff will receive extensive training on the new precautions and protocols we have in place.

How will you enforce social distancing?

We have rearranged the pool deck to encourage social distancing and have adjusted our capacity. Our staff will be prepared for your return and we ask that you, our members, partner with us by adhering to health guidelines and abiding by the protocols put in place.

