

FAQ's

What day will the Fitness Center open?

The Fitness Center will open on June 24 and will include use of the cardio, weight machines and open space.

When will the JCC be open?

Sunday: 8 AM – 6 PM
Monday: 7 AM – 7 PM
Tuesday: 7 AM – 7 PM
Wednesday: 7 AM – 7 PM
Thursday: 7 AM – 7 PM
Friday: 7 AM – 6 PM
Saturday: 8 AM – 6 PM

How long will the Health and Wellness Center operate under adjusted hours and programming?

Our hours have been adjusted to allow for overnight deep cleaning and will remain until further notice.

When can I expect my favorite program to come back?

Additional programming and amenities will be added throughout the summer. We will provide updates each week.

Will there be a screening process when I come to the JCC?

Members and Staff will be asked to perform a Self Health Screening prior to entering the JCC each time they visit.

- How are you feeling today?
- Do you have a temperature?
- Do you have a cough, shortness of breath, loss of taste, sore throat?
- Have you been outside of the US in the past 2 weeks?
- Have you been in contact with anyone that has tested positive for COVID-19?

Will the pool be open?

Our goal is to open the outdoor pool in early July, once the necessary repairs are complete. We will keep you informed.

Will there be group exercise classes?

Group exercise will be available virtually. In-person Group Exercise classes are tentatively scheduled to begin on July 5.

Will the locker rooms be open?

Initially the locker rooms will be closed. Members will have access to restrooms and hand washing sinks; there will be no access to the rest of the locker rooms.

Do I need to bring a towel?

Yes, we will not be providing any towel service at this time. We will reevaluate this once we have been open and are able to resume that service.

What happens if there is a confirmed case of COVID-19 at the JCC?

If there is a confirmed case of COVID-19 at the JCC, leadership staff will follow the guidance from the CDC and Minnesota Department of Health that includes protocols for closing, investigating, cleaning and reopening.

What type of training will the staff receive?

Prior to the first day, all staff will receive extensive training on the new precautions and protocols we have in place.

Will members and staff be required to wear masks?

- JCC staff will be required to wear a facemask at all times except while teaching Group Ex Classes
- Everyone over the age of 6 must wear a face mask when inside the building, except for when they are working out

How will you enforce social distancing?

Our facility will be configured for social distancing and our staff will be prepared and ready to assist. We will ask that you, our members, partner with us by adhering to health guidelines and abiding by the protocols put in place.

Can I bring a guest to the JCC?

We are prioritizing use of the Fitness Center for our members at this time, therefore no guests will be admitted. JCC Reciprocity with the St. Paul JCC will still be honored.

What about billing?

We will be reactivating billing on July 1.

